



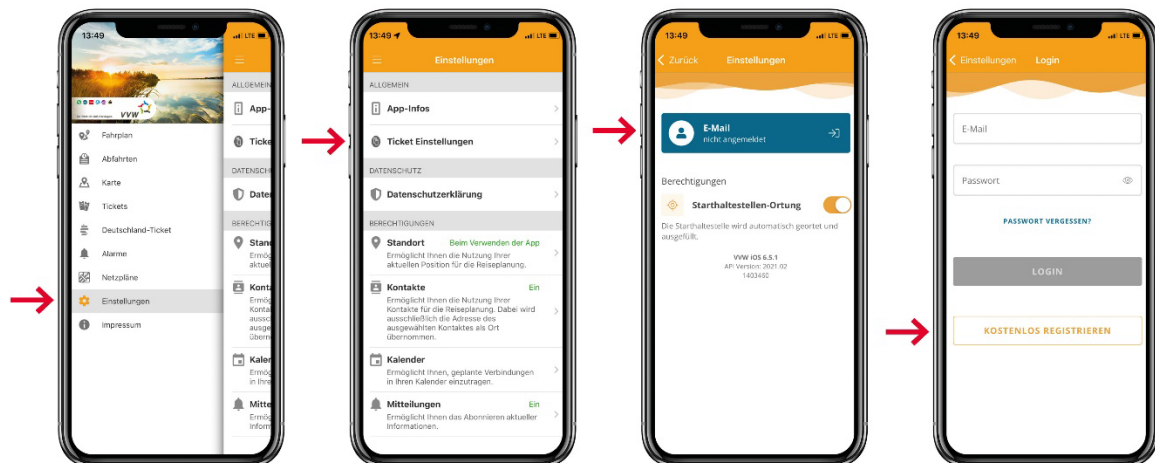
Onboarding Deutschland-Ticket Sozial

We are delighted that you have decided in favour of a digital Deutschland-Ticket in the Warnow transport association. Please note the following points to be able to start directly from the 1st of next month:

1. **Download the free VVW app to your smartphone (for iOS or Android):**
www.verkehrsverbund-warnow.de/app
(if you are not already using it)
2. If you don't already have one, **create your own account in the VVW app** under 'Settings' → 'Ticket settings'. Use the same e-mail address that you entered when you applied for the D-Ticket. (And with which we can reach you here).

Please note: The access data from the subscription customer portal (www.verkehrsverbund-warnow.de/abo-portal) is not valid in the VVW app. You therefore need to register separately in the app **using the same e-mail address**.

If you have registered for the first time: Please **remember to confirm the registration link with your smartphone** within 3 days. We have sent it to you by e-mail.



3. You will find your D-Ticket in the VVW app under 'Tickets'.
4. The ticket can then be used nationwide when it becomes valid!

If you have any questions, please contact us at abo@verkehrsverbund-warnow.de.

